

# **Clinical Ladder Portfolio Format**

Please use a 3-ring binder and follow the format below

- Title Page: Name, Clinical Level, Application Year
- Table of Contents
- Element Road Map with signatures
- Divider
  - Project (see appendix A below)
- Divider
  - Clinical Exemplar (see appendix B below)
- Divider for Each Element
  - o Element: Name
  - Required Documentation



# **Element Road Map for Clinical Advancement Program** Category **Clinical Nurse Clinical Nurse Element Description** Ш IV MINIMUM MINIMUM Minimum number of Elements Required in Professional Development & Lifelong Learning Category PD1: Formal Preceptor Minimum of 60 hours. Submit Activity Verification Form. PD2: Superuser i.e. MedConnect, Zoll. Submit Activity Verification Form. PD3: Member of a Committee, Council, Champion, or Taskforce Must have at least 80% attendance. Submit Activity Verification Form. PD4: Active Member of a Professional Organization National or Local. Submit a copy of current membership card. PD5: Generates a Professional Educational Activity This is an event taught by the applicant, not attended by them, and cannot be related to their projects. Topic must be related to clinical practice and presented to your colleagues on your unit or within the division of nursing. **PROFESSIONAL** DEVELOPMENT Submit your content outline, learner objectives, and a copy of the & LIFELONG attendance, purpose of the presentation, evaluation summary, and other LEARNING pertinent information about an education presentation. PD6: Presents In-service, Staff Training, or develops competency assessment tool Submit materials used to present education. PD7: Develop Clinical Practice guideline (CPG) Education Supports CPG adaptation and improved outcomes. Submit developed education. PD8: Formal Summary of Conference/Workshop Provides education to staff on subject. Submit the education provided to associates i.e. PowerPoint, newsletter, blog PD9: Presents at a Poster/Podium Session at a MedStar Health entity or event and/or other local or national forums. Submit presentation. PD10: Mentors University Student Submit verification from the student placement coordinator in the MGUH Education Department that you spent >60 hours with a senior practicum or health studies student in a one-to-one capacity. PD11: Second Certification in Specialty Area of Practice Submit a copy of current certificate or other documentation. Certification must be applicable to current position and within the nurse's legal scope of practice. PD12: Specialty Training Submit a copy of specialty training. Training must be relevant to the nurse's clinical setting. Cannot be used if required by unit. ELNEC may not be used as a specialty training. If you have questions, please consult with advisor on specialty training.

	MINIMUM 2	MINIMUM 2	Minimum number of Elements Required in Leadership Category	
			L13: Formal Charge Nurse  Minimum of 360 hours per year. Submit Activity Verification Form. Must be in good standing as a charge nurse.	
			L14: Formal Resource Nurse  Minimum of 240 hours per year. Submit Activity Verification Form.	
			L15: Unit-based Project Lead (or co-lead)  Negotiated with manager. Submit written description of the completed unit, division, or hospital project. Submit Activity Verification Form.	
			L16: Leadership Role on Committee/Council/Taskforce <i>May not be used in addition to council activity from professional development category.</i> Submit Activity Verification Form.	
			L17: Facilitator of Nurse Residency Program or on advisory board for UHC/NRP  Submit Activity Verification Form.	
LEADERSHIP			L18: Leadership Role in Professional Organization Submit a paragraph describing your contributions while in that position. Provide written documentation from the chair of the committee or taskforce confirming your participation.	
			L19: Community Service Submit written description of service (i.e. volunteer at free clinic). Minimum of 16 hours of service each year. Submit verification of the number of hours via a formalized letter from the agency where the community service was performed.	
	MINIMUM	MINIMUM	Minimum number of Elements Required in Evidence-Based	
	2	2	Practice/Research Category	
			EBP20: Facilitates EBP/R Grand Rounds at entity *Submit summary of activity, schedule, and topical outline	
			EBP21: EBP Project Data Collection or Tool Development  *Provide sign off from manager on collection sheet	
			EBP22: Clinical Journal/Breakout Session at a Conference <u>Clinical Nurse III:</u> Co-authors/publishes EBP work in clinical journal or co- leads breakout session	
			<u>Clinical Nurse IV:</u> Author/publishes EBP work in clinical journal or leads breakout session *Provide copy of article or planning schedule and roster for session	
EVIDENCE- BASED PRACTICE/			EBP23: Facilitates a Journal Club *Provide sign in sheet for activity & a copy of the materials discussed	
RESEARCH			EBP24: Performance Improvement Activity  Unit-Based or for Department of Nursing. Cannot use this as an element if already being used as your main "project". Submit documentation of PI/QI project using PDCA format. Submit documentation of EBP project using Iowa Model. Submit abstract of the project.	
			EBP25: Revises Policy/Practice/Procedure/Guideline/ Competency/Standard Supply a copy pre and post revision	

TOTAL	6	8	
FLOATING ELEMENTS	NONE	2 REQUIRED	Additional Floating Elements can be completed from any category
			EBP28: Presents Podium, Poster, or Webinar at a National Conference *Provide brochure and proof of attendance
			EBP27: Participates in Research Project  *Provide documentation of IRB proposal and approval, and a report of the research findings <u>Clinical Nurse III:</u> research assistant, co-investigator, or data collector <u>Clinical Nurse IV:</u> leader (principal or co-principal investigator)
			EBP26: Attends a Formal Training or Conference for Process, Performance or Quality Improvement i.e. LEAN, SIX Sigma, regulatory training. * Must submit proof of attendance

The application and its supporting documentation have been reviewed and are complete.

Applicant Signature:	Date:
Manager Signature:	Date:
Advisor Signature:	Date:



# **Activity Verification Form**

Submit one form per activity, put verification form in the corresponding element tab

Name:	Date applicant began activity:		
Activity Title:			
·			
<b>Attendance:</b> If this is activity verification form is for a co	ommittee member of a unit-based division hospital		
or MedStar council the applicant must be an active mem			
80% attendance of scheduled meetings.  Attendance or Hours:			
Accordance of Flours.			
Contributions:			
By signing below, I certify that the named person above has satisfactorily participated in the professional activity listed above. They have also positively contributed in the ways listed above.			
Name of activity coordinator/sponsor/council chair/manager (as applicable):			
Signature:			



## Appendix B

# Clinical Advancement EBP/Quality or Performance Improvement (QI/PI) and Research Project

CAP applicants will complete an EBP/QI project prior to their portfolio submission. All projects need to be approved by the applicant's immediate manager and/or the Clinical Advancement Program Committee prior to implementation.

The project summary and evaluation are due at the end of your CAP application cycle and with the advancement application portfolio. The project should support a MedStar initiative, a key-driver, MedStar's safety culture, the nursing strategic plan or an annual goal, or a patient or associate related outcome or experience.

Projects satisfies a requirement for the EBP/Research Domain

# **Project Implementation Methods (examples):**

- 1. PDSA
- 2. PDCA
- 3. Six Sigma
- 4. Lean
- 5. IOWA Model for EBP Including PICOT Question

Final Report: must be completed in APA style

Use this resource if you to familiarize yourself with APA:

https://owl.purdue.edu/owl/research and citation/apa style/apa style introduction.html

May use "I	MRaD" organizational format for final report submission	:
	ntroduction, Methods, Results, and Discussion	

Introduction, Methods, Results, and Discussion			
Examples of CAP Project Headings, Non-Research:	Examples of CAP Project Headings, Research:		
Project Title	Project Title		
Clinical Site	Clinical Site		
Statement of the Problem (PICOT if applicable)	Statement of the Problem (PICOT if applicable)		
Evidence: Literature Review and Synthesis	Research Significance		
Project Aims	Conceptual Framework		
Project Methods (Apply IOWA Model if EBP)	Literature Review and Synthesis		
Data Collection Plan and Procedures	Research Questions/Aims		
Timeline	Research Design and Methods		
Evaluation Plan	Data Collection Plan and Procedures		
Protected Health Information	Data Analysis Procedures		
Privacy, Data Storage, and Confidentiality	IRB Approval and Protected Health Information		
Findings	Privacy, Data Storage, and Confidentiality		
	Report of Findings		

\*\*See SharePoint for Examples\*\*

MGUH Collaboration Sites → MGUH Collaborative Governance → Clinical Advancement Program →



#### **Appendix B: Clinical Exemplar**

**Description:** Provide a clinical exemplar in an essay format that showcases your professional clinical nursing practice. The exemplar should be submitted as an essay using sans serif fonts (i.e. calibri, arial, lucida, times new roman) and double spaced. Written exemplars can depict a single scenario or multiple scenarios, provided that **all seven** required areas of nursing practice are clearly identified for "Declaration of Practice Level." Refer to both the following list of "Seven Areas of Nursing" from Patricia Benner's book, From Novice to Expert & "The Clinical Domain Table" when writing your exemplar to demonstrate your level of practice.

# "Seven Areas of Nursing":

- 1. The Helping Role:
  - a. The Healing Relationship: Creating a climate for and establishing a commitment to healing
  - b. Providing comfort measures and preserving dignity in the face of pain and extreme breakdown
  - c. Establishing a rapport with the patient
  - d. Maximizing the patient's participation and control in his or her own recovery
  - e. Interpreting kinds of pain and selecting appropriate strategies for pain management and control
  - f. Providing comfort and communication through touch
  - g. Providing emotional and informational support to patient's families
  - h. Guiding patients through emotional and developmental change
- 2. The Teaching Coaching Function:
  - a. Timing: Capturing a patient's readiness to learn
  - b. Assisting patients to integrate the implications of illness and recovery into their lifestyles
  - c. Eliciting and understanding the patient's interpretation of his or her illness
  - d. Providing an interpretation of the patient's condition and giving a rationale for procedures
  - e. The coaching function (include modeling and encouraging): Making culturally avoided aspects of an illness approachable and understandable
- 3. The Diagnostic and Monitoring Function:
  - a. Detection and documentation of significant changes in a patient's condition
  - b. Providing an Early Warning Signal: Anticipating breakdown and deterioration prior to explicit confirming diagnostic signs
  - c. Anticipating problem
  - d. Anticipating Patient Care Needs: Understanding the particular demands and experiences of an illness
  - e. Assessing the patient's potential for wellness and for responding to various treatments
- 4. Administering and Monitoring Therapeutic Interventions and Regimens:
  - a. Starting and maintaining Intravenous Therapy with minimal risk and complications
  - b. Administering medications accurately and safely
  - c. Combating the hazards of immobility
  - d. Creating a wound- management strategy that fosters healing, comfort, and appropriate drainage
- 5. Effective Management of Rapidly Changing Situations:
  - a. Skilled performance in extreme life- threatening emergencies. Rapid grasp of problem
  - b. Contingency management: Rapid matching of demands and resources in emergency situation
  - c. Identifying and managing a patient crisis until physician assistance is available
- 6. Monitoring and Ensuring the Quality of Health Care Practices:
  - a. Providing a backup system to ensure safe medical and nursing care
  - b. Assessing what can be safely omitted from or added to medical orders and communicating those needs to the physician for appropriate order
  - c. Getting appropriate and timely responses from physicians
- 7. Organizational and Work Role Competencies:
  - a. Setting priorities: Coordinating, ordering, and meeting multiple patient's needs and requests
  - b. Building and maintaining a therapeutic team to provide optimum therapy
  - c. Coping with staff shortage and high turnover



# **Clinical Advancement Program's Clinical Domain Table**

(Based on Patricia Benner's Theoretical Framework (From Novice to Expert)

	•	atricia Benner's Theoretic		•
	Clinical Nurse I:	Clinical Nurse II:	Clinical Nurse III:Proficient	Clinical Nurse IV:
	Advanced Beginner	Competent (Comp Experience Cons	(Integrates Theoretical	Expert  (Dractices From Extensive Clinical
	(Utilizes Theoretical/ Book Knowledge)	(Some Experience, Sees Limits of Formal Knowledge)	Knowledge and Experience)	(Practices From Extensive Clinical Experience)
Assessment	Follows a prescriptive	Correlates clinical	Views the patient's	Instinctively and seamlessly collects
Assessment	process for assessment of	information to the patient	situation in a holistic	· · · · · · · · · · · · · · · · · · ·
	•	· ·		and analyzes data from the patient,
	patient's condition and care	condition and situation	manner	family, and environment as a whole for
	needs	Collects and analyzes	Demonstrates ability to	delivery of care
	Begins to collect and	significant patient's	identify patient's situations	Applies a perceptive and innate
	analyze discrete patient's	information that pertains	requiring further assessment	approach to the assessment of the
	information that pertains to	to physical, psychological,	<ul> <li>Discriminates and responds</li> </ul>	patient and family as a whole
	physical, psychological,	socio-cultural, economic,	to changing patient's	Anticipates changes in patient's
	socio-cultural, economic,	and life-style behavior	condition or situation	condition and incorporates need for
	and life-style behavior	Demonstrates ability to	<ul> <li>Demonstrates proactive</li> </ul>	ongoing assessment in the plan of care
		integrate information to	ability to assess for	
		make meaningful	impending changes in	
		conclusions	patient's condition and	
		<ul> <li>Consults with others</li> </ul>	makes meaningful	
		when appropriate and	conclusions	
		seeks out assistance as		
		needed		
Clinical	<ul> <li>Identifies</li> </ul>	<ul> <li>Portrays confidence in</li> </ul>	<ul> <li>Displays greater</li> </ul>	<ul> <li>Uses "pattern recognition" to draw</li> </ul>
Reasoning	immediate requirements for	clinical judgment	confidence	conclusions and identify appropriate
and Decision	care based on common	Acts in a predictable	<ul> <li>Recognizes patterns; may</li> </ul>	treatment plan
Making	practices	manner to familiar	need further analysis to	Demonstrates foresight in anticipating
	<ul> <li>Focuses on details vs. the interrelated clinical</li> </ul>	situations • Responds and	determine actions	problems and before explicit diagnostic signs are evident
	issues	reprioritizes in a conscious	<ul> <li>Performs beyond what is planned to happen</li> </ul>	Recognizes ethical threats to the
	1334C3	and deliberate manner,	<ul> <li>Incorporates evidence-</li> </ul>	patient's well-being
	<ul> <li>Needs assistance with</li> </ul>	especially to changing	based practice in daily	patient's wen being
	correlating theoretical	events	activities	
	knowledge to clinical			
	situations			
	<ul> <li>Adheres to established</li> </ul>			
	policies and procedures			
Moral	<ul> <li>Possesses a theoretical</li> </ul>	<ul> <li>Develops an emotional-</li> </ul>	<ul> <li>Exhibits strength in moral</li> </ul>	<ul> <li>Is a proponent and advocate in</li> </ul>
Agency	understanding of the	moral capacity	agency as a patient advocate	reducing ethical discourse in practice
	universal ethical principles:	<ul> <li>Recognizes ethical</li> </ul>	through clinical experience	<ul> <li>Demonstrates a desire to provide</li> </ul>
	beneficence, non-	discourse in practice, but	<ul> <li>Responds to ethical</li> </ul>	excellent ethical practice that is self-
	maleficence, patient	may seek other resources	discourse in practice	guided
	autonomy, informed	in advocacy for support	Is motivated and guided by	Assumes risk in advocating for
	consent, justice, and truth	and counsel	an ability to provide	patients or the breakdown in processes
	<ul><li>telling</li><li>Demonstrates</li></ul>	Demonstrates     progressive internal desire	excellent practice	<ul><li>and/or systems</li><li>Manages resources, even through</li></ul>
	rudimentary experiences in	progressive internal desire to alleviate people's	<ul> <li>Upholds professional standards in practice</li> </ul>	difficult times, for the benefit of the
	the application of the	suffering during periods of	demonstrative of ethical	patient/family
	universal ethical principles	vulnerability and distress	principles and decision	<ul> <li>Visualizes oneself in the patient's</li> </ul>
	Due to limited clinical	.,	making	shoes through a "moral imagination"
	experience,		S	
	exhibits difficulty in			
	recognizing ethical			
	discourse in practice			



Coordination of Care & Implemen- tation	Individualizes care by utilizing established standards of care     Attempts to organize and prioritize tasks, developing familiarity with overall clinical condition     Follows a rigid daily structure     Focuses on immediate and short-term goals within their practice	Proactively identifies patient and family issues related to safety and comfort     Performs preferred actions and focuses on completing nursing tasks     Attempts to limit the unexpected; exhibits control of time management	Promotes an environment of empathy and compassion and regard for the individual     Identifies and recognizes patient and family strengths     Sets priorities easily and readily anticipates needs     Organizes a skilled response to rapidly changing conditions	<ul> <li>Creates a trusting and healing environment of care related to the welfare of the patient and family</li> <li>Approaches care provision from the perspective of "being with" rather than "doing to" the patient and family</li> <li>Effectively manages rapidly changing situations and multiple complex therapies</li> <li>Focuses on meeting patient/family needs simultaneously with completing nursing tasks</li> <li>Coordinates immediate, short-term, and long-term inter-disciplinary goals for health care continuum</li> </ul>
Problem Solving	Focuses on resolving the apparent concern, limited awareness of the complexity of the problem     Exhibits limited clinical references to formulate the desired patient outcome     Is unable to apply abstract principles to current situation     Focuses on parts rather than the whole	Begins to recognize the need for synthesis and seeing the whole and big picture     Incorporates new experiences to formulate desired patient outcomes	Recognizes the relevance of the current situation through association with past experiences     Demonstrates flexible thinking and addresses need to shift focus or priorities	Integrates intuition and prior experiences to solve problems for the best desired outcome.  Uses "similarity recognition" (resemblance to past experience) and intuition to anticipate future situations  Takes a holistic approach to include the patient, family, and environment to formulate the desired patient outcome  Applies abstract principles to current situation
Evaluation of Care	Demonstrates cursory evaluative skills     Bases evaluation on anticipated outcomes	Demonstrates consistency in follow-up on clinical treatments and the patient's responses to treatments	Begins to synthesize clinical data to evaluate clinical outcomes     Incorporates both anticipated and unanticipated outcomes through clinical experiences	Innately synthesizes clinical data on an ongoing basis to evaluate clinical outcomes and patient's responses to interventions
Discharge Planning	Focuses on immediate needs     Does not yet perceive patient's post discharge needs as a priority	Is unable to connect condition to unforeseen post discharge needs     Is able to identify clear/obvious needs	<ul> <li>Is able to anticipate patient's needs</li> <li>Practices as an active team member and appreciates teamwork</li> <li>Collaborates with other professionals</li> </ul>	Anticipates future situations     Understands safe post-discharge needs     Advocates for the patient and family



**SAMPLE: Clinical Exemplar** 

Introduction

My professional practice has evolved over time with my experience on a medical-surgical unit. I currently practice at a proficient level, which qualifies me for Clinical Nurse III. In order to demonstrate, I would like to discuss a patient I cared for 2 months ago, Ms. X. Ms. X was a middle aged, divorced female who presented with nausea and vomiting. She couldn't keep anything down for three days and finally brought herself to the hospital. I believe my care over her hospital course will be a great example of my practice and demonstrate Benner's areas of nursing practice.

The Helping Role

When Ms. X was admitted, she was weak and scared. I spent a good deal of time during the admission process building a rapport with her. It turned out that she waited so long to come to the hospital because she had a bad experience years ago with another family member at another facility. I listened intently and apologized for her experience. I also learned she was new to the area, having relocated for work, and her grown children lived in Texas. I offered to call and give them an update on the plan and my contact number. Ms. X and her family were very grateful for the communication. I understood that in order for Ms. X. to begin her recovery, I needed to treat her holistically and involve her support system.

The Teaching-Coaching Function

Eventually, Ms. X was taken to the operating room where she had a colectomy. She left the OR with a colostomy. Over the next several days, I, along with the Wound Ostomy Nurse, coached Ms. X to get comfortable with her new ostomy. At first, Ms. X was angry, and I did a lot of teaching on why the colostomy was needed and how it would help her heal. I was happy to be able to tell her that the plan was for a reversal in about 3-6 months. Because we developed such a strong rapport, I felt comfortable asking Ms. X how she felt like the ostomy would affect her romantic life, learning she had recently started a new relationship. We discussed different supplies that were available, as



opposed to the clear, see-thru ostomy bags the hospital provided. She was encouraged and seemed a little more at ease.

# The Diagnostic and Monitoring Function

Several days after her initial surgery, Ms. X began complaining of abdominal pain again. Her pain regimen up until that point had been adequately controlling her pain. I also noticed her blood pressure dipped down a bit. Having seen similar situations in the past, I knew these changes warranted further evaluation and should be taken seriously. I was initially told to continue to monitor the patient and given orders for an extra dose of pain medication but pushed for the provider to come evaluate the patient. We soon learned she had a perforated bowel and was taken to emergency surgery.

## **Effective Management of Rapidly Changing Situations**

When Ms. X needed to have her emergency surgery, it was a fast-moving situation. I had to coordinate timely interventions so that she would be ready for the OR. I quickly drew labs and let the provider know that her type and screen had expired two days prior. We were able to get that prior to surgery and have blood ready in the event a transfusion was necessary.

#### Administering and Monitoring Therapeutic Interventions and Regimens

Following Ms. X's return to my unit after her emergency surgery, I really did have to work with Ms. X to move and get out of bed. She was worried that she may have caused her perforated bowel by moving too quickly or by doing something wrong. After assuring Ms. X that the best thing for her to do was move more, I also explored some of her short and long term goals. By finding out Ms. X was an avid walker, I was able to use her desire to return to her beloved activity as motivation for ambulation in the hospital. It was a struggle, but Ms. X was out of bed three times a day and we walked often. I utilized Ms. X's care associate to help me ambulate her often. Teamwork was the key to making this happen as often as it did.



#### **Monitoring and Ensuring the Quality of Health Care Practices**

Ms. X had some significant pain, as expected, and required quite a bit of pain medication. Although Ms. X ambulated often, I still worried that her bowel regimen was not enough to prevent further complications. I escalated this to the provider in IMOC rounds and her bowel regimen was changed. The new schedule helped Ms. X be more comfortable and prevented any further issues. Anticipating potential problems and adjusting the plan of care is critical of the proficient nurse.

# **Organizational and Work – Role Competencies**

For Ms. X's care, it was essential that the attendings, surgeons, ostomy nurses, and bedside nurses functioned as a cohesive team. Initially, communication was breaking down between the team and it affected the timeliness of decision-making for Ms. X's plan of care. As a result, I coordinated a time when all parties would be on the unit to discuss Ms. X in person, as opposed to in notes. This expediated care from that point forward and eased Ms. X's nerves.

Ms. X challenged me as a nurse to function at my highest level. I was proud of the care she received and felt like I impacted her recovery in a positive way. Patients like Ms. X help me to realize how I've grown into my role as a proficient nurse.